

# The Pasifika Futures Conference 2017 Evaluation<sup>1</sup>

31<sup>st</sup> July to 1<sup>st</sup> August

## Key Findings

- **88%** were satisfied with the conference experience, with **50%** being very satisfied
- **65%** are promoters of our event, scoring us 9 or 10 out of 10
- Our net promoter score for the conference was 62, higher than the global benchmark of 51
- Participants gained insight into the value and impact of sharing and responding to story; into the importance of relationships and the value of the learning circle.

## Top Three Insights

### Q3 What are your top three insights from the conference?

Answered: 34 Skipped: 1



#### 1. The value and impact of sharing and responding to story.

The importance, power and strength of listening to, responding and sharing story. Participants described the stories from both the leaders and families as inspirational, enhancing knowledge and understanding of families and Pacific peoples and leaders struggles, resilience and journeys to wellness and prosperity.

#### 2. The importance of relationships and how sharing story can enhance connection, knowledge and relationships.

Another key insight was that effective relationships are central to whanau ora – both with families, with other partners working in whanau ora and with teams and staff in organisations. Participants talked about sharing story as effective in promoting connection, respect, authenticity and reciprocity for each other.

#### 3. The learning circle as a useful tool to engage and develop insight

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<sup>1</sup> We surveyed conference participants about their conference experience with 4 questions: How likely they would recommend the conference; Satisfaction with the conference; Top 3 insights; Top 3 actions. 35 conference participants completed a survey.

Participants enjoyed the interactive aspect of the conference, that they were not just listening but active participants in producing knowledge. Participants believed the learning circle and focusing on being present and listening and responding was an effective way to develop knowledge, insight and relationships.

## Top Three Actions

### Q4 What are your top three actions from the conference?

Answered: 34 Skipped: 1

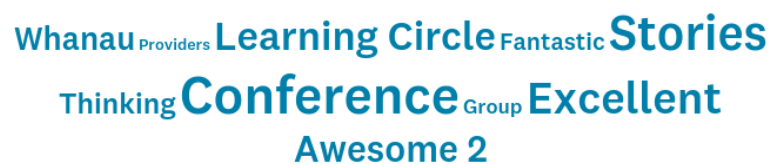


1. Use and incorporate sharing story into practice.
2. Use and incorporate learning circles into practice (either with staff or navigators with families)
3. Plan and reflect on their work and examine where they could apply learnings and work more effectively.

## Comments

### Q5 Do you have any other comments or questions?

Answered: 29 Skipped: 6



Respondents were grateful for the innovative, creative approach to the conference and were thankful for the experience, the learnings and the opportunity to effectively connect with others in Whanau Ora. Respondents also commented that the conference was well organised and an enjoyable experience.